## **AAA REFUND POLICY**

- A) Families that request a refund will be eligible for reimbursement provided the following criteria has been met:
- 1) a formal request has been made in writing (explanation on how to do this is below)
- 2) full payment was made AND deposited
- 3) payment has cleared the AAA bank account.
- B) Families will be reimbursed a prorated amount using the following scale:
- 1) 100% of program fee Before registration closes
- 2) 75% of program fee Before teams are assembled
- 3) 50% of program fee Before Opening Day
- 4) Requests made on or after Opening Day of the current season will not refunded.

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<sup>\*</sup> Any surcharges for electronic payments are non-refundable; this is a fee imposed by the website provider.

<sup>\*\*</sup>No refund will be provided when a player is expelled for violating rules.

<sup>\*\*\*</sup>All request dates are verified using the date stamp on an Email to the league Inbox -- (<a href="leagueinfo@amherstball.com">leagueinfo@amherstball.com</a>) -- or a post mark date on a letter. Phone calls and texts may initiate the process, but a formal refund request must be made in writing through the avenues previously stated.

<sup>\*\*\*\*</sup>Injured Player - **BEFORE START OF SEASON**: will follow the same prorated scale above.

<sup>\*\*\*\*</sup>Injured Player - **AFTER START OF SEASON**: will be handled on a case-by-case basis.